

Testimonials

“The Consultant, **Brenda Rohren**, is a quick, highly detailed, and personable professional with an impressive depth and knowledge of CARF standards and guidelines. She displayed a demeanor and tone that was inviting, welcoming, and warm that invited positive consultation. Brenda provided highly detailed emails and practical examples and illustrations. She also displayed superior communication skills. She is knowledgeable, highly detailed, helpful, consultative, personable, and time efficient. Contracting for CARF consulting services with Brenda was a true investment, not a cost.”

– **Robert Kissner, Executive Director at Focus Foundation of British Columbia (Langley, BC, Canada)**

“**Brenda** is incredibly organized and well versed in CARF accreditation standards. Written and verbal communications are clear and direct. We were provided with a detailed and well organized written evaluation of our conformance to CARF standards and we received very valuable recommendations and suggestions to help us prepare for our accreditation survey. I would recommend Brenda highly.”

– **Jay Conrad, Executive Director at Houses of Hope (Lincoln, Nebraska)**

“Brenda has helped us navigate the maze known as CARF. Her suggestions and recommendations are very helpful and she is always willing to answer questions and provide clarification when needed. Her expertise regarding the CARF standards is readily apparent.”

– **Kelly Madcharo, Program Director at Lincoln Medical Education Partnership (Lincoln, Nebraska)**



BEHAVIORAL HEALTH RESOURCES, LLC
Management Consulting and Clinical Services

7441 O Street, Suite 107
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Consulting Services for CARF Accreditation

Contracting with a CARF consultant is a cost-effective approach.

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CARF Accreditation

Accreditation is an indication that high quality services are provided. Through the process of accreditation, conformance to a set of recognized standards is reviewed to ensure that the agency is operating at the highest level of organizational effectiveness and efficiency.

The CARF website (www.carf.org) provides information about several categories of accreditation decisions:

- Three-Year – optimal outcome
- One-Year – re-survey in one year
- Provisional – re-survey in one year
- Non-Accreditation

Consulting Services

We offer a variety of options to meet the needs of your organization. Services include:

- **Mock surveys** – most comprehensive
- **Retainer Contract** – unlimited advice and consultation for a specified period of time
- **Quarterly Records Review** – on-site
- **Survey Design and Administration**
- **Policies and Procedures** *
- **Administrative Plans** *
- **Program Plans** *
- **Clinical Documents** *

Consulting services can be offered on-site and/or provided remotely. Templates of administrative and program documents are provided as needed.

* Includes review of existing documents to determine conformance to CARF standards and/or writing the documents for you.

Benefit of Consulting Services & Fees

Adhering to complex accreditation standards can be overwhelming to organizations that lack the time, staff, and resources to complete required reviews and revisions of policies, procedures, documents, and practices. Like our solutions, fees vary depending on the project, type of services requested, and the project time line. We will work with you to find solutions that are effective and affordable with a high ROI.

Consultants of Behavioral Health Resources, LLC

Our consultants are independent contractors who are also employed as CARF surveyors.* Therefore, consulting services are not provided to organizations that are accredited by (or seeking accreditation from) competing accreditation organizations. Expertise includes for Behavioral Health (BH) and Children and Youth Services (CYS) organizations in the United States and Canada. Behavioral Health Resources, LLC is a verified Veteran-Owned Small Business. Our President is a member of the Institute of Management Consultants.

* Consultants of Behavioral Health Resources, LLC do not represent CARF.



Quality improvement is the result of teamwork between governance, leadership, staff, clients, and consultants.

Visit our website at
www.bhr-llc.com
or contact us at
1-402-486-1101

Adequate preparation with a CARF Consultant will help to avoid the added expense of a re-survey in one year or adverse consequences of a non-accreditation decision.